



**KEEN
SYSTEMS**
— PVT LTD —

MOST POWERFULL HYBRID ERP IN SRILANKA

KEEN SYSTEMS (PVT) LTD

Keen Systems ERP / ePOS

Business Usability, Efficiency & Benefits Overview



40+

EMPLOYEES WORKING
SIMULTANEOUSLY



35+

BUILT-IN BUSINESS
REPORTS



15+

OPTIONAL BUSINESS
MODULES



100%

OFFLINE-CAPABLE
ePOS COUNTER



ERP



ePOS



Ecommerce



Business Management



Keen Systems (Pvt) Ltd



071 249 4976



keensystems.lk@gmail.com



keensystems.lk

ERP vs POS & Business Growth

Understanding the difference, value and business impact



1) What is ERP?

ERP is a centralized business management system that connects sales, inventory, purchases, customers, suppliers, employees, expenses, payments and reporting in one platform.



2) What is POS?

POS is the billing/counter system used to process sales, invoices, receipts and payments quickly at the point of sale.



3) ERP vs POS — Key Difference

POS (Point of Sale)



- Focuses on billing and transactions at the counter
- Handles sales, invoices, receipts and payments
- Used by cashiers at the point of sale
- Faster transactions, limited business visibility
- Can be part of an ERP ecosystem

VS

ERP (Enterprise Resource Planning)



- Manages the entire business across departments
- Controls stock, purchasing, customers, finance and reports
- Provides full business visibility and operational control
- Helps in planning, analysis and decision making
- POS works within the ERP for seamless data flow

4) How ERP Helps Manage a Business



Centralized Control

All departments work on one system with accurate, up-to-date data.



Live Stock Visibility

Real-time stock tracking across locations prevents stockouts and overstock.



Faster Reporting

Instant reports for sales, stock, customers, profitability and performance.



Better Purchasing Decisions

Track suppliers, prices and demand to purchase smart and reduce costs.



Improved Cash & Payment Tracking

Track receivables, payables and cash flow for better financial control.

5) How ERP Helps Business Growth



Supports More Users

Add unlimited users as your team grows.



More Branches, One System

Manage multiple branches from a single, centralized platform.



More Products, No Limits

Handle thousands of products, categories and pricing with ease.



Ecommerce / Digital Expansion

Integrate online sales and grow into new markets seamlessly.



Smarter Decisions for Scaling

Use data and insights to plan, invest and scale your business confidently.

6) How ERP Helps Control Employees



User Logins for Each Employee

Every user has a unique login for secure access.



Role-Based Permissions

Limit access to features and data based on roles and responsibilities.



Supervisor Approvals

Require approval for discounts, voids, refunds and other sensitive actions.



Activity Logs & Accountability

Track every action with time, user and details for full transparency.

7) Usability



- Works on Desktop, Laptop, Tablet and Mobile
- Modern dashboards and user-friendly screens
- Easy navigation and clear process flows
- Reduces manual work and human errors
- Quick to learn, easy to use for everyone



“ POS helps you sell.
ERP helps you run and grow the whole business. ”



Executive Summary

Keen Systems ERP / ePOS is a centralized business-management system developed by Keen Systems (Pvt) Ltd. It brings sales, billing, inventory, purchasing, customers, suppliers, employees, expenses, payments and reporting together into one platform, so that business owners can see what is happening across the business at any time without waiting for manual reports.

The system is designed for busy, multi-user environments. Under the supported deployment configuration, at least 10 employees can work in the system at the same time — billing customers, receiving stock, managing purchases and preparing reports — while the owner monitors live sales, stock levels and cash movements from a single dashboard. A dedicated ePOS desktop application keeps the sales counter running even when the internet connection fails, and an intelligent purchase-suggestion engine tells the business what to reorder, how much, and what is about to expire. The cloud admin panel is accessible from any device — Windows, Mac, Linux, Android, iOS, and even smart TVs — through any modern web browser.

MOST POWERFULL HYBRID ERP IN SRILANKA

This document explains, in practical business terms, how the system improves daily efficiency, gives owners live visibility of performance, reveals sales patterns, strengthens stock and cash control, and supports confident decision-making and growth. It is written for owners and managers; no technical knowledge is required.

“ One system, one source of truth: every sale, purchase, payment and stock movement is recorded once and instantly reflected everywhere it matters. ”

1. Executive Overview

Keen Systems ERP is a complete business-management platform that combines the day-to-day activities of a trading or retail business into one centralized system. Instead of running separate tools — a billing machine at the counter, a stock book in the store room, a payment ledger in the office and spreadsheets for reports — the business operates on a single connected platform.



Integrated
Business
Management



Real-time
Data
Synchronization



Live Reports &
Dashboards



Secure & Role
Based Access



Accessible
Anywhere



Fast & Efficient
Operations



Centralized
Data



Better Decisions
& Growth

What the system brings together



Sales and billing – fast point-of-sale billing, invoicing, quotations, discounts and returns.



Inventory – live stock levels, stock transfers, adjustments, expiry tracking and low-stock alerts.



Purchasing – purchase orders, goods received, supplier payments, purchase history and smart reorder suggestions.



Customers – customer records, purchase history, balances, price groups and loyalty.



Suppliers – supplier records, outstanding balances and payment tracking.



Employees – user accounts, roles, permissions and activity tracking.



Finance – payments, expenses, cheques, cash-register movements and account records.



Reporting – more than 35 built-in reports and live dashboards for owners and managers.

“

Because every activity is recorded in the same system, information entered once — for example, a sale at the counter — automatically updates stock levels, customer history, cash records and sales reports. The owner no longer needs to collect and reconcile figures from different people or books at the end of the day.



2. System Efficiency and Performance

Keen Systems ERP is built for fast, efficient daily operations in a real working environment where several employees are active at the same time.



FAST. STABLE. RELIABLE.
BUILT FOR REAL BUSINESS.



Multi-user operation

- The system supports at least **10 employees** working simultaneously under the supported deployment configuration.
- Multiple employees can carry out billing, sales, purchasing, stock management, customer management and reporting at the same time, without interrupting one another.
- The system is designed to maintain stable, responsive performance during normal multi-user business operations, including busy billing periods.
- The billing screen is continuously optimized for speed, so product search and checkout stay fast even with a very large product catalogue.



10+ Employees Working Simultaneously



Fast
Response



Stable
Operation



Multi-User
Ready



Grows
With You



Less waiting, less repetition

- Authorized users see updated business information immediately — there is no waiting for someone to prepare and hand over a manual report.
- Centralized information means each figure is entered once; duplicate data entry and parallel paper records are removed.
- Routine administrative work — daily totals, stock counts on paper, manual invoice books — is reduced or eliminated.
- Fewer manual steps means fewer human errors, fewer delays and less time spent correcting mistakes.



Real-time updates

See the latest information instantly across the business.



One entry, everywhere

Information entered once is available to all relevant areas.



Less manual work

Reduce paperwork and repetitive tasks.



Fewer errors

Accurate data, reliable results, better decisions.



A realistic note on performance

Actual day-to-day performance depends on practical factors such as the server specification, network connection quality, the hardware used at each counter, the size of the business database and the deployment package selected.

Keen Systems recommends the right configuration for each customer's scale of operations, and the system can be upgraded as the business grows.



Scalable for your future

Start with what you need today and upgrade easily tomorrow. Your ERP grows as your business grows.



3. Live Business Monitoring

One of the most valuable benefits for a business owner is the ability to see the state of the business right now — from the office, from another branch, or while away — without calling staff or waiting for end-of-day paperwork.

What owners can monitor



Live sales

Sales as they happen, including today's running totals.



Live cashier monitor

A real-time screen showing every active cashier, their sales and their register position as bills are raised.



Daily sales performance

How today compares with targets and previous days.



Sales revenue

Income across products, categories, cashiers and branches.



Number of transactions

How many bills are being raised and their average value.



Cashier-wise sales

What each cashier has sold and collected.



Branch-wise sales

Each location's performance side by side.



Current stock availability

Live quantities of every product at every location.



Low-stock products

Items approaching their reorder level, with supplier details for quick reordering.



Expiring stock

Product batches approaching their expiry dates, before they become losses.



Purchases and supplier activity

Incoming stock, pending orders and supplier dues.



Customer transactions

Sales, returns, payments and outstanding customer balances.



Expenses

Operating costs recorded by category and location.



Payments and outstanding balances

Money received, money due in, and money due out, including cheque status.

Dashboard Overview

Live Last updated: 10:24 AM

TODAY'S SALES

Rs. 2,458,900

▲ 18.6%



TODAY'S TARGET

Rs. 3,000,000

82%



TRANSACTIONS

1,246

Avg. Bill Rs. 1,976



GROSS PROFIT

Rs. 676,300

27.5%



Sales Overview (Today)



Sales by Category (Today)



Live Cashier Monitor

Live (10)

Cashier	Register	Sales (Today)	Transactions	Status
Nimal Perera	R01	Rs. 152,600	86	Active
Kavindi Silva	R02	Rs. 128,450	74	Active
Tharindu Jayasekara	R03	Rs. 118,900	69	Active
Saman Kumara	R04	Rs. 102,350	61	Active
Hasini Fernando	R05	Rs. 96,700	55	Active

Branch Performance (Today)



Stock Availability (All Locations)



Low-Stock Alerts

37 Items

View list

Expiring Soon

25 Items

Within 30 days



Purchases (Today)

Rs. 985,400

3 Pending Orders



Supplier Dues

Rs. 562,300

5 Suppliers



Customer Balances Due

Rs. 1,245,800

36 Customers



Payments (Today)

Rs. 1,132,600

18 Receipts

“

Why this matters

Visibility replaces guesswork. The owner does not need to physically collect information from employees, phone each branch, or trust that a handwritten summary is complete. The system shows the same verified figures to every authorized person, which improves control, deters irregularities and lets managers act on problems the moment they appear rather than days later.

4. Sales Pattern Recognition

Every sale recorded in the system builds a history that reveals how the business actually behaves. Clear reports turn that history into patterns an owner can act on.

Patterns the reports reveal



Best-selling products

the items that drive revenue and must never run out.



Trending products

what is selling fastest right now, over any period you choose.



Slow-moving and dead stock

items tying up money on the shelf that may need promotion or discontinuation.



Peak sales periods

the hours, days and dates when the business is busiest.



Sales trends

daily, weekly, monthly and yearly movements in revenue and volume.



Seasonal demand

products that rise and fall with seasons, festivals and holidays.



Customer purchasing behavior

what regular customers buy, how often, and how much they spend.



Product and category performance

which categories earn the most and which underperform.



Employee and cashier performance

sales handled by each staff member.



Branch performance

which locations grow, and which need attention.

Sales Trends

Last 12 Months

Revenue (Rs.)



Total Revenue

Rs. 28,635,700

▲ 24.6%
vs Previous 12 Months

Total Transactions

14,286

▲ 18.9%
vs Previous 12 Months

Avg. Order Value

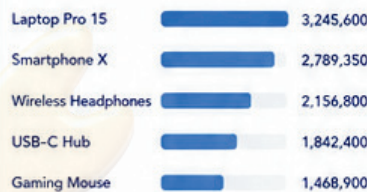
Rs. 2,006

▲ 4.8%
vs Previous 12 Months

Best-Selling Products (Top 5)

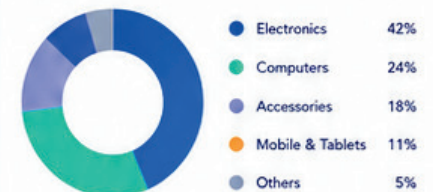
By Revenue

Revenue (Rs.)

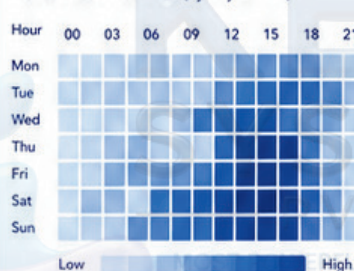


Category Performance

By Revenue

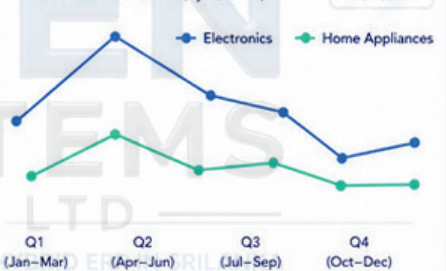


Peak Sales Periods (By Day & Hour)



Seasonal Demand (By Quarter)

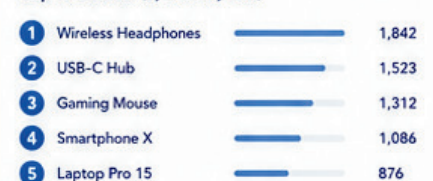
This Year



Top Branches (By Revenue)



Top Products (By Quantity Sold)



Turning patterns into decisions



Purchase more of what actually sells, and stop over-ordering what does not.



Set prices and discounts based on real demand, not intuition.



Plan promotions for the right products at the right time of year.



Schedule staff around proven peak periods.



Plan stock for each branch based on that branch's own sales pattern.



Evaluate new products and new locations with evidence after a defined period.

“

Why this matters

Patterns replace guesswork. Instead of relying on intuition alone, owners can see what sells, when demand rises, which products need attention and where profits come from. This supports smarter purchasing, pricing, promotions and branch-level planning.



5. Inventory and Stock Control

Stock is usually the largest amount of money a trading business has invested at any moment. Keen Systems ERP keeps that investment visible and under control.

What the system provides



Real-time stock updates
stock figures update automatically the moment goods are sold, purchased, returned or transferred.



Automatic stock changes
no separate stock entry after a sale or purchase — the transaction itself adjusts stock.



Low-stock identification
the system flags products approaching their alert level, so reordering happens before shelves are empty.



Expiry tracking
batch and lot expiry dates are tracked, with dedicated expiry reports and alerts (see Section 9).



Product availability monitoring
staff can instantly answer “do we have it, and where?” for any product, at any location.



Stock transfer management
movements between shops, branches and warehouses are recorded and tracked, so stock never disappears “in transit”.



Stock adjustment management
damages, wastage and count corrections are recorded with reasons, keeping stock figures honest.



Lot and batch tracking
stock can be followed by lot, supporting expiry control and traceability.

Stock Overview

All Warehouses

As of Today

Total Stock Value

Rs. 28,635,700

▲ 18.7% vs Last Month

Total SKUs

2,856

▲ 6.1% vs Last Month

Total Quantity

186,540

▲ 12.4% vs Last Month

Active Locations

12

Warehouses / Branches

Stock Value Trend (Last 6 Months)



Inventory Movement (This Month)



Low-Stock Alerts

24

Products below alert level

Product	Available	Alert Level
Wireless Headphones	12	20
USB-C Hub	8	15
Gaming Mouse	5	10
Laptop Pro 15	3	5
Smartphone X	7	10

View all low-stock items →



Expiry Alerts

17

Batches expiring soon

Product	Batch / Lot	Expiry Date	Days Left
Vitamin C	VC2405A	2024-06-15	18
Face Cream 50ml	FC2404B	2024-06-20	23
Energy Drink	ED2405C	2024-07-01	34
Pain Relief Tablets	PR2405D	2024-07-08	41
Protein Powder	PP2404E	2024-07-15	48

View all expiring items →



Warehouse / Branch Transfers

5 Transfers in transit

From	To	Items	Status
Main Warehouse	Kandy Branch	12	In Transit
Colombo Branch	Galle Branch	8	Dispatched
Jaffna Branch	Batticaloa Branch	15	In Transit
Main Warehouse	Negombo Branch	6	Pending
Kandy Branch	Matara Branch	9	Delivered

View all transfers →



Product Availability (By Location)

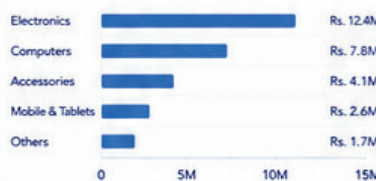
Laptop Pro 15

Location	On Hand	Reserved	Available
Main Warehouse	120	10	110
Colombo Branch	45	5	40
Kandy Branch	32	2	30
Galle Branch	28	3	25
Jaffna Branch	18	1	17

View all locations →

Stock Levels by Category

Top Categories



Batch / Lot Tracking

Scan / Enter Lot No.



Product	Batch / Lot	Mfg. Date	Expiry Date	On Hand
Vitamin C	VC2405A	2024-05-15	2024-06-15	150
Face Cream 50ml	FC2404B	2024-04-20	2024-06-20	96
Energy Drink	ED2405C	2024-05-01	2024-07-01	240
Pain Relief Tablets	PR2405D	2024-05-08	2024-07-08	180
Protein Powder	PP2404E	2024-04-25	2024-07-15	110

View full batch list →

The business result



Less overstocking —
money is not locked in
products that do not move.



Fewer stock-outs —
fast-moving products
stay available, so sales
are not lost.



Less wastage —
expiring stock is
identified early enough
to sell, promote or
return it.



**Better purchasing
decisions** — buying is
based on live stock and
real sales, not memory.



Reduced losses —
every stock movement
is accounted for and
traceable to a user.

“

With live stock visibility and full traceability, owners can control inventory more confidently, reduce losses and keep products available where and when they are needed.



6. Sales and Point-of-Sale Management

The point of sale is where the business meets the customer, and speed at the counter directly affects customer satisfaction.

The Keen Systems ePOS screen is designed for fast, accurate billing with minimal training.



Fast billing – an optimized billing screen with rapid product search keeps queues moving even at peak times.



Barcode support – products are added to the bill with a barcode scan, reducing errors and speeding up checkout.



Customer selection – sales can be linked to a customer in seconds, building purchase history and applying that customer's pricing automatically.



Multiple payment methods – cash, card, cheque, bank transfer and advance payments — including split payments on a single bill.



Invoice generation – professional invoices and receipts are printed or shared instantly.



Discounts – item-level and bill-level discounts with proper control over who may grant them.



Returns – sales returns are handled through a controlled process that automatically corrects stock and customer balances.



Delivery orders – delivery sales are identified separately from counter sales, so they can be tracked, printed and reported on their own.



Sales history – every past bill is searchable in seconds for reprints, returns or inquiries.



Cashier tracking – every transaction records which cashier performed it.



Daily cashier summaries – each register closes with a summary of sales and collections for simple end-of-day reconciliation.



Cash In / Cash Out control – cash added to or removed from the register is recorded with supervisor authorization, so the drawer always reconciles.



Measurement-based selling – built-in support for products sold by area (for example square feet), with automatic quantity calculation at the counter.

Built for a Better Experience



Faster Checkout
Shorter queues,
happier customers



Accurate Billing
Fewer errors,
complete control



Controlled Sales
Permissions, discounts
and returns under
your control



Complete Visibility
Every sale, every
payment, every day



Professional Invoices
Print or share
instantly



Always in Sync
Stock, customers and
reports update
automatically



Better Sales. Happier Customers.

A smooth, fast billing experience improves customer satisfaction, while every transaction is recorded accurately for complete business control.



7. The Keen Systems ePOS Desktop Application

In addition to the web-based system, Keen Systems provides a dedicated ePOS desktop application that is installed directly on the computer at each sales counter. It is purpose-built for one job: **keeping the counter billing quickly and safely**, all day, every day — even when the internet fails.



Key features



Full offline billing — the counter can create invoices, search products and serve customers with no internet connection at all. Sales never stop because the connection dropped.



Complete local product and customer data — the app keeps its own up-to-date copy of products, prices, customers and tax settings on the counter computer, so product search is instant.



Automatic synchronization — the app checks the connection and exchanges data with the central system approximately every 30 seconds. Offline bills upload automatically the moment the connection returns — no staff action needed.



Familiar screen — the app's billing screen matches the web system's look and feel, so cashiers move between them without retraining.



Simple installation — the app is delivered as a standard installer for Windows (and is also available for Mac and Linux). Setup needs only the business's server address and a secure access key.



A secure key per counter — each installed counter receives its own access key, so access can be granted — or withdrawn — counter by counter.



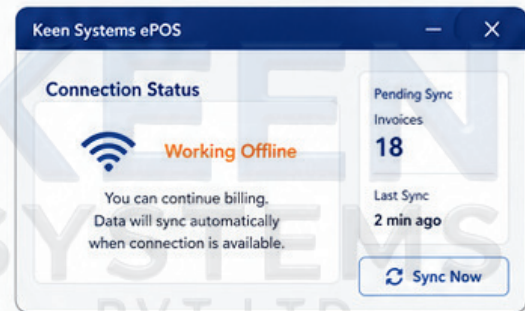
Live connection indicator — staff can always see whether the counter is online or working offline, so nothing is silently wrong.



Built for reliability

Reliability is the reason this application exists. It is engineered so that a power cut, a computer restart or an internet failure does not cost the business a single bill:

- ✓ **Billing continues through internet failures** — when the connection drops, the app switches to offline mode seamlessly and keeps billing; stock quantities continue to update locally.
- ✓ **Every bill is saved instantly** — each invoice is written to the counter's own protected local storage the moment it is completed, using a crash-safe storage method designed to survive power loss and sudden shutdowns.
- ✓ **Nothing is entered twice** — when the connection returns, offline bills flow into the central system automatically. Staff never re-type invoices.



Works Offline

Keep billing without internet



Auto Sync

Uploads automatically when online



Data Safe

Every bill stored instantly



Built for Speed

Fast search, fast billing

- ✓ **No duplicate or conflicting invoice numbers** — final invoice numbers are issued centrally when each bill syncs, so two counters can never produce the same invoice number — even after hours of offline work.
- ✓ **Duplicate-proof synchronization** — every offline bill carries its own unique identity; if the same bill is ever sent twice, the central system recognizes it and records it only once.
- ✓ **Automatic retry** — if a sync attempt fails midway, the app simply tries again — no data is lost and no intervention is needed.

What this means for the business



- ✓ No lost sales during internet or power interruptions.
- ✓ No queue of frustrated customers waiting for "the system to come back".
- ✓ No manual re-entry of offline bills, and no reconciliation headaches afterwards.
- ✓ Central reports remain complete and accurate — offline sales appear automatically.



The counter never stops billing. Sales made offline are stored safely on the spot and flow into the central system automatically the moment the connection returns.



08

Device Compatibility, Hardware and System Requirements

Keen Systems ERP is designed to run on the devices a business already owns. Management access needs nothing more than a modern web browser, the sales counter runs on ordinary PC hardware, and live dashboards can even be displayed on a smart TV on the office wall.



The cloud admin panel — access from any device

- ✓ **Full platform coverage** – the cloud-based admin panel works on Windows, macOS, Linux, Android and iOS — desktops, laptops, tablets and phones alike.
- ✓ **Monitoring from anywhere** – owners and managers can open the live dashboard, sales figures and reports from any location with an internet connection — at home, while travelling, or from another branch.
- ✓ **Nothing to install for management** – management and monitoring access happens entirely through the web browser; there is no software to install or update on the manager's device.



Supported web browsers

The system works with all modern, up-to-date web browsers:

- **Google Chrome** – recommended for the best experience, on desktop and mobile.
- **Microsoft Edge** – fully supported on Windows desktops and laptops.
- **Mozilla Firefox** – fully supported on all desktop platforms.
- **Apple Safari** – supported on Mac, iPhone and iPad.
- **Opera, Brave and other modern Chromium-based browsers** – supported on desktop and mobile.
- **Android and iOS mobile browsers** – the panel adapts to phone and tablet screens for monitoring on the move.



Keen Systems recommends keeping the browser reasonably up to date; recent versions of the browsers above give the best speed and compatibility.



Business dashboards on smart TVs

Live dashboards and monitoring screens can be displayed on smart TVs — useful for a back-office wall display showing today's sales, cashier activity and stock alerts:

- ✓ **Android TV / Google TV and Android Go devices** – via the built-in browser or an inexpensive Android TV box.
- ✓ **LG smart TVs (webOS)** – via the TV's built-in web browser.
- ✓ **Samsung smart TVs (Tizen)** – via the TV's built-in web browser.
- ✓ **Sony and other smart TV brands** – any TV with a modern built-in browser, or any TV at all when paired with a small streaming device or mini PC.

androidtv

LG webOS

SAMSUNG TIZEN

SONY



08

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POS hardware compatibility



Touch screens – the billing screen integrates seamlessly with POS touch terminals and touch monitors — cashiers can bill entirely by touch.



Traditional PC setup – equally comfortable with a standard keyboard and mouse, including keyboard-driven fast billing for experienced cashiers.



Barcode scanners – standard plug-and-play USB barcode scanners work immediately.



Receipt printers and cash drawers – standard POS receipt printers and printer-triggered cash drawers are supported.



No proprietary hardware lock-in – the system runs on ordinary, widely available computer equipment — existing machines can usually be reused.



Minimum recommended counter computer

MINIMUM RECOMMENDED SPECIFICATION — SALES COUNTER PC

	Processor	Intel Core i3 or equivalent (newer generations recommended).
	Memory	8 GB RAM.
	Storage	128 GB NVMe SSD.
	Network	Wired or Wi-Fi connection; internet is used for synchronization, and the ePOS counter keeps billing even while offline.
	Peripherals	Optional: touch screen, barcode scanner, receipt printer, cash drawer.



This specification comfortably runs the ePOS counter application. Very large product catalogues or heavy multi-tasking may benefit from a higher specification. **GRID ERP IN SRI LANKA** Devices used only for management access through the browser have no special requirement beyond a modern browser.



Reliable even on slow internet connections

- ✓ **Designed for modest connections** – the system remains practical to use on ordinary and even slow internet connections.
- ✓ **Small data usage** – synchronization is incremental — only the records that changed are transferred, not the whole database.
- ✓ **The counter never depends on connection speed** – the ePOS application bills from its own local data, so a slow or unstable connection does not slow down the queue.
- ✓ **No data loss** – every bill is stored instantly in crash-safe local storage and synchronized automatically with retry — interruptions do not lose data.



Easy to set up, easy to maintain

- ✓ **A new management device is ready in a minute** – open the browser, sign in — done.
- ✓ **A new counter is ready in minutes** – run the installer, enter the server address and the counter's secure key, and products and customers download automatically.
- ✓ **Central updates** – improvements are applied centrally; browser users always see the latest version without touching their devices.
- ✓ **Simple recovery** – if a counter machine fails, a replacement is installed, connected with its key, and re-synchronized — billing resumes quickly.

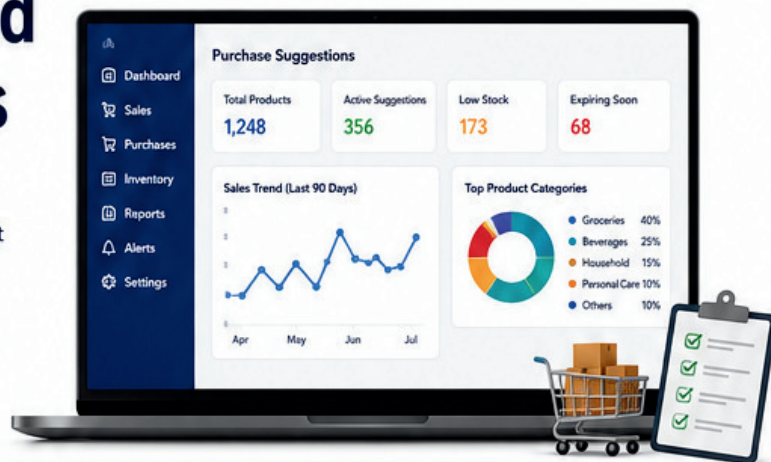


From the phone in your pocket to the touch screen at the counter and the TV on the office wall — the same system, live, on every screen you already own.



Smart Purchase and Expiry Suggestions

Deciding what to buy, how much, and when is one of the hardest daily judgements in a trading business. Keen Systems ERP includes an intelligent purchase-suggestion engine that turns the business's own sales history into concrete, ready-to-use buying recommendations — product by product.



What the system analyses for each product



Sales velocity

how fast the product actually sells, measured over the last 30, 60, 90, 180 and 365 days.



Sales trend

whether demand is rising or falling compared with the previous period, shown as a clear percentage change.



Recency

how many days have passed since the product last sold, and since it was last purchased.



Current stock position

live stock on hand, measured against how many days of sales it represents.



Purchase history

past order quantities and prices, so buying is negotiated from facts.



Supplier intelligence

which suppliers have supplied the product before, at what prices — helping choose the best source for the next order.



Product family awareness

when a product has been re-issued under a new code or variant, the system connects the history so the picture stays complete.



What the system suggests



Quantity for the rest of this month

how much to order now to cover expected sales until month-end.



A three-month forward forecast

suggested quantities for each of the next three months, based on actual selling speed.



A suggested minimum stock level

roughly one month of sales plus a one-week safety buffer, so fast movers never run dry.



Seasonal preparation

the system detects major upcoming seasonal events up to three months ahead and recommends increased quantities — with enough lead time to order before the peak.



What not to reorder

slow movers and products with falling demand are visible immediately, preventing money from being locked into stock that will not sell.

Sample Purchase Suggestion

Product	Suggested Qty (Rest of Month)	3 Months Forecast	Min. Stock Level	Trend
Sunflower Oil 1L	24	72 / 80 / 78	18	↑ +18%
Basmati Rice 5kg	45	130 / 140 / 135	40	↑ +12%
Washing Powder 1kg	30	90 / 85 / 80	25	↓ -8%
Tea 500g	12	35 / 32 / 30	12	↑ +5%
Body Lotion 200ml	6	18 / 16 / 15	8	↓ +15%



Expiry suggestions and alerts



Expiry warnings inside purchase suggestions while preparing an order, the buyer is warned about existing batches of that product expiring within the next 120 days — so the business sells what it has before buying more.



Stock Expiry Report

a full list of batches by expiry date, for planned clearance, promotions or supplier returns.



Stock Expiry Alert Report

a focused alert list of items whose expiry is imminent and needs action now.



Lot-level tracking expiry is tracked at batch level, so the exact stock at risk is identified — not just the product name.



Business impact

- ✓ Purchasing takes minutes instead of hours — the analysis is already done.
- ✓ Orders reflect real demand, so both stock-outs and over-buying decline.
- ✓ Expiry losses shrink because at-risk stock is surfaced early, automatically.
- ✓ Seasonal peaks are prepared for in advance instead of discovered too late.
- ✓ New or junior staff can purchase confidently, guided by the system's numbers.



The system does the arithmetic — sales speed, stock cover, seasonality and expiry risk — and hands the buyer a ready recommendation for every product.



Purchasing discipline protects margins. The system keeps every supplier relationship and every rupee owed clearly visible.



Supplier records

A complete register of suppliers with contact details and trading terms.



Purchase management

Purchase orders and goods received are recorded against suppliers, updating stock automatically.



Purchase history

Every past purchase — items, quantities and prices — is available for comparison and negotiation.



Supplier payment tracking

Payments made to each supplier are recorded, including cheque payments and their clearance status.



Outstanding balance monitoring

The business always knows exactly how much is owed to each supplier and when payments fall due.



Smart reorder support

Purchase suggestions (Section 9) identify the best supplier and quantity for each product before the order is placed.



Improved purchasing control

Purchases are compared against real sales and stock levels, so buying decisions are informed rather than habitual.

Supplier Register

Supplier Code	Supplier Name	Contact Person	Phone	Credit Days	Status
SUP-001	ABC Traders	Mr. Nimal Perera	077 123 4567	30	Active
SUP-002	Metro Supplies	Ms. Chathuri Silva	077 234 5678	45	Active
SUP-003	Sunrise Distributors	Mr. Kasun Fernando	077 345 6789	30	Active
SUP-004	Global Imports	Mr. Rohan De Silva	077 456 7890	15	Active
SUP-005	City Wholesale	Ms. Dilhani Jayasekera	077 567 8901	30	Active

Purchase History

PO No.	Date	Supplier	Items	Total Amount	Status
PO-000245	24/06/2025	ABC Traders	12	Rs. 125,600	Received
PO-000244	22/06/2025	Metro Supplies	8	Rs. 98,750	Received
PO-000243	20/06/2025	Sunrise Distributors	15	Rs. 76,300	Received
PO-000242	18/06/2025	Global Imports	6	Rs. 56,900	Received
PO-000241	15/06/2025	City Wholesale	10	Rs. 42,250	Received

Supplier Payment & Outstanding

Supplier	Last Payment	Payment Method	Outstanding Balance	Next Due Date
ABC Traders	20/06/2025	Bank Transfer	Rs. 45,600	20/07/2025
Metro Supplies	18/06/2025	Cheque	Rs. 78,350	18/07/2025
Sunrise Distributors	15/06/2025	Bank Transfer	Rs. 32,800	15/07/2025
Global Imports	10/06/2025	Cheque (Cleared)	Rs. 16,400	10/07/2025
City Wholesale	05/06/2025	Bank Transfer	Rs. 12,150	05/07/2025



The system brings clarity, control and intelligence to purchasing — helping the business buy the right products, from the right suppliers, at the right time and price.



Plan



Purchase



Receive



Pay



10

Purchase Returns — Linked to the Original Purchase

Goods sometimes have to go back to the supplier — damaged items, wrong deliveries, expired batches or over-supplied quantities. The system handles this through a controlled purchase-return process that is always linked to the original (parent) purchase.



Purchase Return Process



Purchase Invoice (Parent) – PO-000245

Supplier	Date	Total Amount	Status
ABC Traders	20/06/2025	Rs. 125,600	Received

Item Code	Item Name	Qty	Unit Price	Amount
ITM-001	Basmati Rice 5kg	100	Rs. 900.00	Rs. 90,000.00
ITM-002	Sunflower Oil 1L	60	Rs. 525.00	Rs. 31,500.00
ITM-003	Washing Powder 1kg	40	Rs. 105.00	Rs. 4,200.00
Total				Rs. 125,600.00

Purchase Return – Linked to PO-000245

Return No.	Return Date	Supplier	Linked To
PR-000078	23/06/2025	ABC Traders	PO-000245

Item Code	Item Name	Return Qty	Unit Price	Return Amount	Reason
ITM-002	Sunflower Oil 1L	8	Rs. 525.00	Rs. 4,200.00	Damaged Items
ITM-003	Washing Powder 1kg	5	Rs. 105.00	Rs. 525.00	Wrong Delivery
Total Return Amount				Rs. 4,725.00	

Supplier Account After Return

Supplier	Previous Balance	Return Amount	New Balance
ABC Traders	Rs. 125,600.00	(-) Rs. 4,725.00	Rs. 120,875.00

Return against the parent purchase

A purchase return is created directly from the original purchase invoice, so the returned items, quantities and prices always match what was actually bought — no guesswork and no pricing disputes.

Partial or full returns

The business can return the entire purchase or only selected items and quantities from it.

Physical goods handling

When the return is recorded, stock is reduced automatically at the location the goods leave from, so system stock always matches what is physically on the shelves.

Supplier account adjusted automatically

The returned value is reflected against the supplier — reducing the amount owed, or recording the credit or refund due back to the business.

Complete return history

Every return remains linked to its parent purchase and supplier, so the full story of any purchase — received, returned, paid — can be reviewed at any time.

Every return is linked to its parent purchase and supplier.
Your stock, accounts and history always stay accurate.



10

Internal Stock Transfers Inter Branch

When a business runs more than one shop, branch or warehouse, stock is constantly on the move. The system manages internal transfers formally, so goods never simply "disappear in transit".



Transfer between any locations

Stock can be moved between shops, branches, warehouses and sales locations within the business.



A controlled workflow

Each transfer is recorded from dispatch through in-transit to receipt at the destination.



Automatic stock adjustment

The sending location's stock decreases and the receiving location's stock increases automatically — no manual counting entries.



Full accountability

Every transfer records who sent it, who received it and when, and the Stock Transfer history can be reviewed at any time.



Shortage visibility

Because transfers are documented, differences between what was sent and what arrived are immediately visible and traceable.

Transfer Workflow



1. Create Transfer

Stock prepared for dispatch



2. Dispatch

Goods sent from origin



3. In Transit

Goods are in transit



4. Receive

Goods received at destination



5. Completed

Stock updated at both locations

Stock Transfer Example

Transfer No.	ST-000145	Date	20/06/2025	Status	Completed
From Location	Branch A	To Location	Branch B	Dispatch Date	20/06/2025
Dispatched By	Kasun Perera	Received By	Nimal Fernando	Receipt Date	21/06/2025

Item Code	Item Name	Qty Sent	Qty Received	Unit	Status
ITM-001	Sunflower Oil 1L	50	50	PCS	Received
ITM-002	Basmati Rice 5kg	30	30	PCS	Received
ITM-003	Washing Powder 1kg	40	38	PCS	Shortage (2)

Stock Balance After Transfer

	Branch A (Sending Location)		Branch B (Receiving Location)	
Item	Before Transfer	After Transfer	Before Transfer	After Transfer
Sunflower Oil 1L	120	70	80	130
Basmati Rice 5kg	60	30	40	70
Washing Powder 1kg	100	60	20	58

The business result



Less overstocking

money is not locked in products that do not move.



Fewer stock-outs

fast-moving products stay available, so sales are not lost.



Less wastage

expiring stock is identified early enough to sell, promote or return it.



Better purchasing decisions

buying is based on live stock and real sales, not memory.



Reduced losses

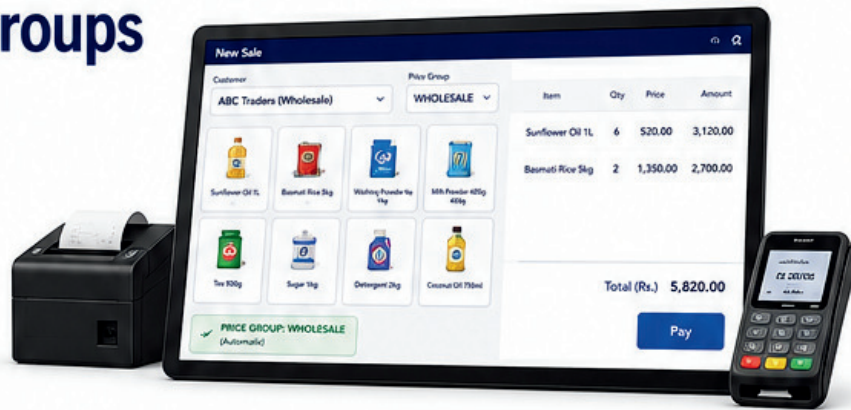
every stock movement is accounted for and traceable to a user.



12

Wholesale and multi-level pricing — automatic price groups

The system supports multiple selling price groups — for example Retail, Wholesale, Wholesale 2, VIP and Card Payment — and can switch between them automatically according to rules the business configures in advance.



1. Multiple price groups

Any number of price levels can be defined, each with its own price for every product.



2. Pre-configured rules

The pricing rules are set up once by an authorized user; cashiers do not adjust prices manually at the counter.



3. Automatic customer pricing

When a customer is selected, their assigned price group — for example a wholesale customer's trade price — is applied to the bill automatically.



4. Quantity-based wholesale pricing

Price groups can switch automatically by quantity — for example, 1–5 units at retail price, 6–11 units at wholesale price, and 12 or more at a deeper wholesale price. The cashier is notified on screen when the price level changes.



5. Separate card-payment pricing

A dedicated price group can be configured for card payments; when the cashier selects card as the payment method, the system asks for confirmation and then applies card-payment pricing to every item on the bill — with clear on-screen indication, and designed to work reliably even on slow internet connections.



6. Consistent and controlled

Because pricing follows pre-set rules rather than cashier judgement, every customer receives the correct price every time, and margins stay protected.

Example: Price groups for a product

Product	Retail	Wholesale	Wholesale 2	VIP	Card Payment
Sunflower Oil 1L	Rs. 650.00	Rs. 520.00	Rs. 480.00	Rs. 460.00	Rs. 670.00

Each product can have a different price in each price group.

Example: Rule configuration

- Set customer price group → Based on customer type / category
- Set quantity breaks → Based on quantity ranges
- Set payment method pricing → Card payment uses 'Card Payment' group
- Apply rules → System applies automatically at billing

Configured by



Authorized User
(Administrator)

Once only



Example: Customer price group

Customer	Customer Type	Assigned Price Group
ABC Traders	Wholesale	WHOLESALE
Metro Distributors	Wholesale 2	WHOLESALE 2
VIP Super Store	VIP	VIP
Walk-in Customer	General	RETAIL

At the counter

Select Customer

- ABC Traders (Wholesale) ✓
- Metro Distributors (Wholesale 2)
- VIP Super Store (VIP)
- Walk-in Customer (Retail)

Price Group Applied: WHOLESALE

Example: Quantity break rules (Sunflower Oil 1L)

Quantity Range	Price Group	Unit Price
1 – 5 units	Retail	Rs. 650.00
6 – 11 units	Wholesale	Rs. 520.00
12 units & above	Wholesale 2	Rs. 480.00

On-screen notification

Sunflower Oil 1L

Quantity: 12
Unit Price: Rs. 480.00

✓ Price level changed:
Wholesale 2 applied

How it works

1. Choose Payment

Payment Method

- ☐ Cash
- ☒ Card
- ☐ Other

2. Confirmation

Apply card-payment pricing to all items?

No Yes, Apply

3. Pricing Applied

Price Group Applied:

CARD PAYMENT

✓ All items updated

Bill Summary

Item	Price
...	...
Total (Rs.) 6,128.00	

Works reliably even on slow internet connections

Key benefits for your business

Correct price for every customer every time

Margins are protected

Cashiers follow rules — no manual price changes

Supports wholesale growth and customer loyalty

Reliable operation even on slow connections



Even with accurate records, every business needs to physically count its stock from time to time — for year-end verification, insurance, handovers, or simply to confirm that what the system says is what is actually on the shelves. Keen Systems ERP includes a dedicated Stock Audit feature that turns this traditionally chaotic exercise into an organized, controlled and fully documented process.



How a stock audit works:

- Create an audit profile**
Each physical count is set up as a named audit profile — for example “Year-End Count 2026 – Main Branch” — tied to a specific business location, with notes describing its purpose.
- The system snapshot**
When the audit is created, the system records the stock quantity it expects for every product at that moment. This becomes the baseline the physical count is checked against.
- Organized counting lists**
Every product in the audit sits in one of four clear lists — Pending (not yet counted), Ready (prepared for counting), Audited (counted and recorded) and Voided (deliberately excluded). Staff work through the lists in stages, so even a very large stocktake stays orderly.
- Recording the physical count**
As each product is physically counted, the counted quantity is entered against it. The system permanently records who counted it and exactly when.
- Instant difference detection**
The system compares the physical count with its own expected quantity and highlights every difference — shortages and excesses — the moment they are entered. Results can be filtered to show only the items with differences.
- Investigation support**
For any product with a difference, a detail view shows that product's recent transaction history, helping managers work out when and how the discrepancy arose.
- Excluding and restoring items**
Items that should not be part of the count can be voided from the audit — and restored later if that decision changes. Nothing is silently dropped.
- Live progress tracking**
A progress indicator shows how much of the audit is complete — counted and excluded items against the total — so managers always know how far the stocktake has advanced.

Example: Audit Profile

Audit Profile Name	Year-End Count 2026 – Main Branch
Location	Main Branch
Purpose / Notes	Year-end physical stock verification
Created By	Admin User
Created On	10/05/2026 09:30 AM
Status	OPEN

Stock Audit Status

Pending	Ready	Audited	Voided
1,256	320	1,840	84

Progress: 1,840 of 3,500 items (52.6%)

Example: Audit Items

Item Code	Item Name	Expected Qty (System)	Counted Qty (Physical)	Difference	Status
ITM-001	Sunflower Oil 1L	120	118	-2	Audited
ITM-002	Basmati Rice 5kg	60	60	0	Audited
ITM-003	Washing Powder 1kg	100	105	+5	Audited
ITM-004	Sugar 1kg	75	-	-	Pending
ITM-005	Tea 500g	50	-	-	Ready

■ Shortage ■ Excess

Investigation: Recent Transaction History (ITM-001 – Sunflower Oil 1L)

Date	Type	Reference No.	Details	Qty Change	Balance
05/05/2026	Sale	INV-02568	Sale to ABC Traders	-10	120
04/05/2026	Sale	INV-02541	Sale to Walk-in Customer	-8	130
02/05/2026	Purchase	PO-01245	From Sunrise Distributors	+60	138

Difference: -2 (Shortage)

Control and accountability:

- Open and closed states**
While an audit is open, counts can be entered and revised. When it is finished, the audit is closed and locked — no further changes are possible. The system records who closed it and when.
- Reopening under control**
If something must be corrected, an authorized user can reopen the audit — and that action is recorded too.
- A printable audit report**
The full results — counted quantities, expected quantities, differences, excluded items and outstanding items — can be generated as a professional PDF document, filtered to show everything or only the differences. This is ideal for management review, year-end files and auditors.
- A permanent audit history**
Past audit profiles remain in the system, so stock accuracy can be compared from count to count and location to location over time.

STOCK AUDIT REPORT

Year-End Count 2026 – Main Branch

Location	Main Branch
Audit Date	10/05/2026
Closed By	Admin User
Closed On	15/05/2026 07:25 PM

Summary	
Total Items	3,500
Counted Items	1,840
Voided Items	84
Items with Difference	126
Shortage Items	78
Excess Items	48

Results (Items with Difference)

Item Code	Item Name	Expected Qty	Counted Qty	Difference
ITM-001	Sunflower Oil 1L	120	118	-2
ITM-003	Washing Powder 1kg	100	105	+5
ITM-007	Milk Powder 400g	80	76	-4

Total Difference (Shortage) -1

The business result

- Less overstocking** — money is not locked in products that do not move.
- Fewer stock-outs** — fast-moving products stay available, so sales are not lost.
- Less wastage** — expiring stock is identified early enough to sell, promote or return it.
- Better purchasing decisions** — buying is based on live stock and real sales, not memory.
- Reduced losses** — every stock movement is accounted for and traceable to a user.



For the owner, the result is a physical stocktake that is faster, calmer and trustworthy: every count is attributable to a named person, every difference is surfaced immediately rather than discovered months later, and the final report is ready for management or external auditors without any manual compilation.

Loyal customers are built on good records and consistent service. The system keeps everything the business knows about its customers in one place.

Credit Payment



Buy now,
pay later
(credit sales).

Due



Track due dates
and outstanding
amounts.

Advance Payment



Record advance
payments and
adjust against bills.

* Additional charges will apply.



1. Centralized customer information

Names, contact details and terms in a single register shared by all authorized staff.



2. Customer purchase history

Every bill, return and payment for each customer, available instantly.



3. Customer balance tracking

Credit sales, payments received and outstanding balances are always up to date.



4. Customer price groups

Special pricing for wholesale, trade or loyal customers is applied automatically at billing — no manual price adjustments at the counter.



5. Loyalty management

Reward regular customers and encourage repeat business.



6. Better customer service

Staff can answer questions about past purchases, warranties and balances immediately.



7. Personalized promotions

Purchase history makes it possible to target offers to the customers most likely to respond, including by SMS or email.

Customer Overview



ABC Traders (Wholesale) Active

077 123 4567

abctraders@gmail.com

123, Colombo Road, Kegalle.

Customer Code CUS-000125
Price Group WHOLESALE
Credit Limit Rs. 500,000.00
Payment Term 30 Days
Sales Rep Kasun Perera
Joined Date 15/03/2023

Total Sales (YTD)
Rs. 2,850,450.00



Payments Received
Rs. 2,320,800.00



Outstanding Balance
Rs. 529,650.00



Advance Balance
Rs. 75,000.00



Recent Purchase History

Date	Type	Document No.	Amount	Payment	Balance After
20/06/2026	Invoice	INV-002541	Rs. 125,600.00	Credit	Rs. 529,650.00
12/06/2026	Payment	PAY-001254	-	Rs. 80,000.00	Rs. 404,050.00
05/06/2026	Invoice	INV-002498	Rs. 210,300.00	Credit	Rs. 484,050.00
22/05/2026	Payment	PAY-001201	-	Rs. 100,000.00	Rs. 273,750.00
15/05/2026	Invoice	INV-002455	Rs. 168,750.00	Credit	Rs. 373,750.00

[View all history →](#)

Credit & Balances

Credit Limit	Rs. 500,000.00
Total Credit Sales	Rs. 3,145,800.00
Payments Received	Rs. 2,320,800.00
Outstanding Balance	Rs. 529,650.00
Advance Balance	Rs. 75,000.00

Aging of Outstanding Balance

0 - 30 Days	Rs. 208,450.00
31 - 60 Days	Rs. 161,200.00
61 - 90 Days	Rs. 95,000.00
90+ Days	Rs. 65,000.00

Loyalty & Promotions



Loyalty Points
2,450



Loyalty Tier
Gold
(5% Extra Discount)

Send SMS



Send Email



The business result



Stronger relationships
Understand customers better and build long-term loyalty.



More repeat business
Loyal customers return more often and spend more.



Smarter promotions
Target the right customers with the right offers.



Faster service
Instant access to history and balances saves time.



Better collections
Track dues, advance payments and credit with confidence.

15 SECTION

15. Employee and User Management



Create User
Add new employees
and system users



Login Id
Unique login
for every user



Supervisor Id Cards
Supervisor authorization
for sensitive actions

A business system is only as trustworthy as its access control. Keen Systems ERP gives every employee their own account, with access matched to their responsibility.

Key features



Support for multiple employee accounts
— every staff member works under their own login.



At least 10 employees can use the system concurrently
under the supported deployment configuration.



User roles and permissions
— cashiers, storekeepers, accountants and managers each see only the functions they need.



Controlled access to sensitive information
— purchase costs, profit figures and reports are visible only to authorized users.



Supervisor authorization
— sensitive register actions, such as taking cash out of the drawer, require a supervisor's approval.



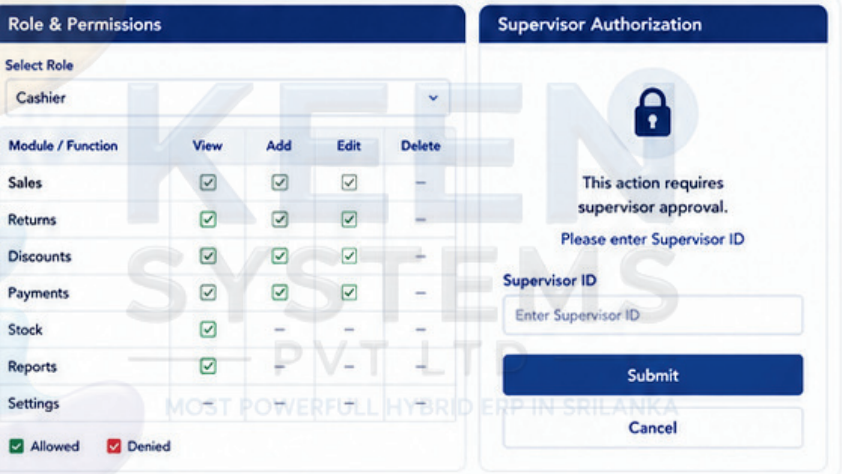
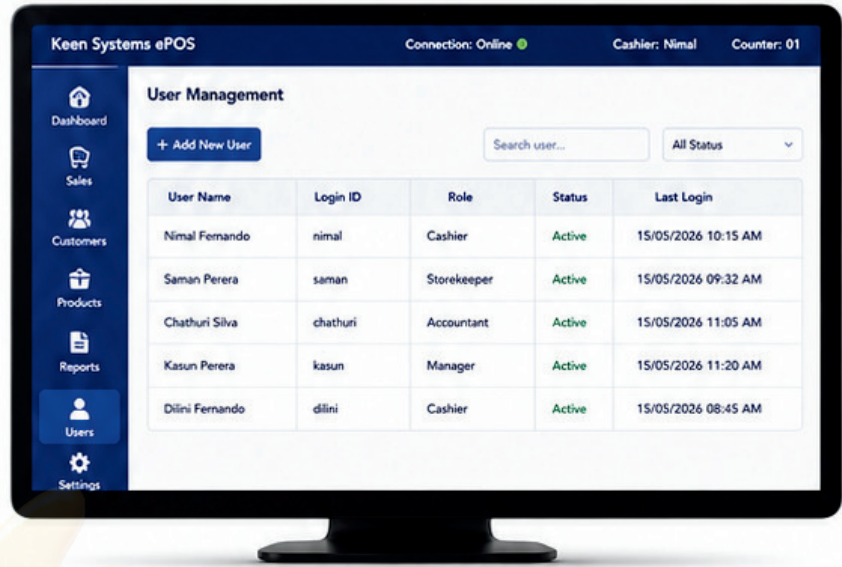
Employee activity monitoring
— the system records who performed each sale, return, discount, stock change and payment — and the Activity Log report shows the full trail.



Improved accountability
— because every action is linked to a named user, discrepancies can be traced quickly and fairly.



Reduced unauthorized access
— role-based permissions prevent staff from reaching functions and information outside their duties.



Secure Access
Right people,
right access



Clear Responsibility
Every action has
a user



Better Control
Monitor and manage
with confidence



Stronger Business
Trustworthy data,
better decisions



With strong user management and clear access control, your business data stays secure, your operations stay accountable and your team stays focused on their work.



16

SECTION

16.1 Reports and Business Intelligence

Records become valuable only when they answer questions. Keen Systems ERP includes more than 30 built-in reports that convert the business's day-to-day records into clear, meaningful information for decision-making.

Reports are available on demand to authorized users and can be filtered by date range, business location, product, customer, supplier and other criteria.

The complete report catalogue generated by the system is set out below.



SALES, CASH & CUSTOMER REPORTS



Sales Report

Complete sales for any period — invoices, totals, taxes, discounts and payment status.

SALES REPORT

Invoice No.	Date	Total	Tax	Discount	Net Total	Payment Status
INV-0001	01/05/2026	45,000.00	5,400.00	1,500.00	48,900.00	Paid
INV-0002	01/05/2026	32,500.00	3,900.00	0.00	36,400.00	Paid
INV-0003	02/05/2026	28,000.00	3,360.00	560.00	30,800.00	Credit



Product Sales Report

Quantity and revenue for every product, with grouping by date, customer or location.

PRODUCT SALES REPORT

Product Code	Product Name	Qty Sold	Total Sales (LKR)
P001	Sugar 1kg	1,250	125,000.00
P002	Milk Powder 400g	980	117,600.00
P003	Tea Packet 100g	1,150	92,000.00



Trending Products Report

The fastest-selling products over any chosen period, category or brand.

TRENDING PRODUCTS REPORT

Rank	Product	Category	Qty Sold	Growth (%)
1	Sugar 1kg	Grocery	1,250	18.5%
2	Milk Powder 400g	Dairy	980	15.2%
3	Cooking Oil 1L	Grocery	860	12.7%



Sales Representative Report

Sales, collections and commission for each salesperson.

SALES REPRESENTATIVE REPORT

Sales Rep	Total Sales (LKR)	Collections (LKR)	Commission (LKR)
Kasun Perera	785,600.00	702,000.00	39,280.00
Nimal Fernando	652,300.00	610,000.00	32,615.00
Dilini Fernando	548,900.00	505,000.00	27,645.00



Discounted Invoices Report

Every discounted bill, the discount value, and who granted it.

DISCOUNTED INVOICES REPORT

Invoice No.	Date	Customer	Total (LKR)	Discount (LKR)	Discount By
INV-0007	03/05/2026	ABC Traders	25,000.00	1,250.00	Kasun Perera
INV-0008	03/05/2026	Metro Stores	18,750.00	750.00	Nimal Fernando



Sales Payment Report

All customer payments received, by date and payment method.

SALES PAYMENT REPORT

Receipt No.	Date	Customer	Amount (LKR)	Payment Method
RCPT-001	04/05/2026	ABC Traders	50,000.00	Cash
RCPT-002	04/05/2026	Metro Stores	25,000.00	Bank Transfer



Due Collection Report

Credit sales, amounts collected and amounts still due, customer by customer.

DUE COLLECTION REPORT

Customer	Credit Sales (LKR)	Collected (LKR)	Outstanding (LKR)
ABC Traders	250,000.00	180,000.00	70,000.00
Metro Stores	150,000.00	90,000.00	60,000.00



Register Report

Session-by-session cash register summaries — openings, sales, payments and closings.

REGISTER REPORT

Register	Session	Date	Opening (LKR)	Sales (LKR)	Payments (LKR)	Closing (LKR)
REG-01	1	04/05/2026	10,000.00	125,600.00	120,000.00	15,600.00
REG-02	1	04/05/2026	5,000.00	88,750.00	80,000.00	13,750.00



Live Cashier Monitor

A real-time monitoring screen of every active cashier and register.

LIVE CASHIER MONITOR

Register	Cashier	Status	Current Sale (LKR)	Last Activity
REG-01	Kasun Perera	Active	2,450.00	11:25:10 AM
REG-02	Dilini Fernando	Active	1,870.00	11:24:55 AM



Customer Group Report

Sales compared across customer groups such as retail and wholesale.

CUSTOMER GROUP REPORT

Customer Group	Total Sales (LKR)	Percentage (%)
Retail	1,125,000.00	45.2%
Wholesale	1,360,000.00	54.8%



Contact Report (Customers)

A full statement per customer — sales, returns, payments and balance.

CONTACT REPORT (CUSTOMERS)

Customer	Sales (LKR)	Returns (LKR)	Payments (LKR)	Balance (LKR)
ABC Traders	250,000.00	5,000.00	180,000.00	65,000.00
Metro Stores	150,000.00	2,000.00	90,000.00	58,000.00

16.2 Reports and Business Intelligence

Keen Systems ERP includes more than 30 built-in reports that convert the business's day-to-day records into clear, meaningful information for decision-making.

Reports are available on demand to authorized users and can be filtered by date range, business location, product, customer, supplier and other criteria.

The complete report catalogue generated by the system is set out below.



PURCHASE & SUPPLIER REPORTS



Purchase Report

All purchases for any period, with supplier, status and payment position.

PURCHASE REPORT

Date From: 01/05/2026 Date To: 31/05/2026

Invoice No.	Date	Supplier	Total (LKR)	Status	Paid (LKR)	Balance (LKR)
PUR-0001	02/05/2026	ABC Traders	125,000.00	Paid	125,000.00	0.00
PUR-0002	05/05/2026	Metro Distributors	210,500.00	Partial	150,000.00	60,500.00
PUR-0003	07/05/2026	Sunrise Suppliers	98,750.00	Paid	98,750.00	0.00
PUR-0004	10/05/2026	Global Traders	175,200.00	Unpaid	0.00	175,200.00
PUR-0005	12/05/2026	Lanka Wholesale	376,000.00	Partial	200,000.00	176,000.00
Total			985,450.00		573,750.00	411,700.00



Product Purchase Report

Purchase quantity and cost per product per supplier — ideal for price comparison.

PRODUCT PURCHASE REPORT

Date From: 01/05/2026 Date To: 31/05/2026

Product Code	Product Name	Supplier	Qty Purchased	Total Cost (LKR)	Avg. Cost (LKR)
P001	Milk Powder (400g)	ABC Traders	250	62,500.00	250.00
P002	Sugar (1kg)	Metro Distributors	500	52,500.00	105.00
P003	Cooking Oil (1L)	Sunrise Suppliers	300	105,000.00	350.00
P004	Tea Packet (100g)	Global Traders	800	96,000.00	120.00
P005	Washing Powder (1kg)	Lanka Wholesale	400	80,000.00	200.00
Total			2,250	396,000.00	



Purchase Payment Report

All payments made to suppliers, by date and method.

PURCHASE PAYMENT REPORT

Payment No.	Date	Supplier	Payment Method	Amount (LKR)
PAY-0001	03/05/2026	ABC Traders	Bank Transfer	125,000.00
PAY-0002	06/05/2026	Metro Distributors	Cash	100,000.00
PAY-0003	08/05/2026	Sunrise Suppliers	Cheque	98,750.00
PAY-0004	12/05/2026	Global Traders	Bank Transfer	75,000.00
PAY-0005	15/05/2026	Lanka Wholesale	Cash	200,000.00
Total Payments				598,750.00



Purchase & Sale Summary

Purchases and sales side by side for any period, with amounts due both ways.

PURCHASE & SALE SUMMARY

Date From: 01/05/2026 Date To: 31/05/2026

Purchases		Sales	
Total Purchases	985,450.00	Total Sales	2,450,780.00
Payments Made	598,750.00	Payments Received	1,950,560.00
Amount Due to Suppliers	386,700.00	Amount Due from Customers	500,220.00



Contact Report (Suppliers)

A full statement per supplier — purchases, returns, payments and balance.

CONTACT REPORT (SUPPLIERS)

Supplier	Total Purchases (LKR)	Returns (LKR)	Payments (LKR)	Balance (LKR)
ABC Traders	125,000.00	0.00	125,000.00	0.00
Metro Distributors	210,500.00	5,000.00	150,000.00	55,500.00
Sunrise Suppliers	98,750.00	0.00	98,750.00	0.00
Global Traders	175,200.00	2,500.00	75,000.00	97,700.00
Lanka Wholesale	376,000.00	0.00	200,000.00	176,000.00
Total	985,450.00	7,500.00	648,750.00	329,200.00

Keen Systems ERP includes more than 30 built-in reports that convert the business's day-to-day records into clear, meaningful information for decision-making.

Reports are available on demand to authorized users and can be filtered by date range, business location, product, customer, supplier and other criteria.

The complete report catalogue generated by the system is set out below.



INVENTORY & STOCK REPORTS



Stock Report

Current stock, stock value and potential profit for every product and location.

STOCK REPORT

Product Code	Product Name	Location	Qty On Hand	Cost Price (LKR)	Stock Value (LKR)	Selling Price (LKR)	Potential Profit (LKR)
P001	Milk Powder (400g)	Main Branch	250	250.00	62,500.00	390.00	35,000.00
P002	Sugar (1kg)	Main Branch	500	105.00	52,500.00	150.00	22,500.00
P003	Cooking Oil (1L)	City Branch	300	350.00	105,000.00	490.00	42,000.00
Total			1,050		220,000.00		99,500.00



Stock Details Report

In-depth stock position per product, including committed and incoming quantities.

STOCK DETAILS REPORT

Product Code	Product Name	Location	On Hand	Committed	Incoming	Available	Reorder Level
P001	Milk Powder (400g)	Main Branch	250	40	100	310	100
P002	Sugar (1kg)	Main Branch	500	120	200	580	200
P003	Cooking Oil (1L)	City Branch	300	60	0	240	100



Branch-wise Stock Value

Total stock investment at each shop, branch and warehouse.

BRANCH-WISE STOCK VALUE

Location	Stock Value (LKR)
Main Branch	12,450,000.00
City Branch	6,850,000.00
Warehouse 1	3,950,000.00
Warehouse 2	1,750,000.00
Outlet - South	1,850,000.00
Cash	24,850,000.00
Total	24,850,000.00



Stock Alert Report

Products at or below their alert level — including supplier details for fast reordering.

STOCK ALERT REPORT

Product Code	Product Name	Location	Qty On Hand	Alert Level	Supplier	Last Purchase Date
P007	Tea Packet (100g)	Main Branch	18	20	ABC Traders	01/05/2026
P012	Detergent (1kg)	City Branch	10	15	Metro Distributors	26/04/2026
P021	Salt (1kg)	Warehouse 1	8	10	Sunrise Suppliers	02/05/2026



Stock Expiry Report

All batches listed by expiry date, for clearance and return planning.

STOCK EXPIRY REPORT

Batch No.	Product Name	Qty On Hand	Expiry Date	Days to Expiry	Location
LOT-2405-MP	Milk Powder (400g)	120	15/06/2026	22	Main Branch
LOT-2404-CO	Cooking Oil (1L)	80	28/06/2026	35	City Branch
LOT-2403-TP	Tea Packet (100g)	60	10/07/2026	47	Main Branch



Stock Expiry Alert Report

Items whose expiry is imminent and needs immediate action.

STOCK EXPIRY ALERT REPORT

Batch No.	Product Name	Qty On Hand	Expiry Date	Days to Expiry	Location
LOT-2405-MP	Milk Powder (400g)	120	15/06/2026	22	Main Branch
LOT-2405-CO	Cooking Oil (1L)	80	28/06/2026	35	City Branch



Dead Stock Report

Products that have not sold in a chosen period — money sitting still on shelves.

DEAD STOCK REPORT (No Sales in Last 90 Days)

Product Code	Product Name	Location	Qty On Hand	Last Sale Date	Stock Value (LKR)
P045	Hair Gel (150ml)	Main Branch	45	-	9,000.00
P067	Baby Lotion (200ml)	City Branch	30	-	4,300.00
P083	Insect Repellent (100ml)	Warehouse 1	25	-	5,000.00



Monthly Stock & Sales Report

Month-by-month view of stock movement against sales.

MONTHLY STOCK & SALES REPORT

Month	Opening Stock (LKR)	Purchases (LKR)	Sales (LKR)	Closing Stock (LKR)
Jan 2026	20,500,000.00	8,350,000.00	6,900,000.00	21,850,000.00
Feb 2026	21,850,000.00	7,950,000.00	7,100,000.00	22,700,000.00
Mar 2026	22,700,000.00	9,100,000.00	7,600,000.00	24,200,000.00



Lot Report

Batch/lot-level stock tracking for traceability and expiry control.

LOT REPORT

Batch No.	Product Name	Location	Qty On Hand	Mfg Date	Expiry Date
LOT-2405-MP	Milk Powder (400g)	Main Branch	120	15/04/2026	15/04/2026
LOT-2404-CO	Cooking Oil (1L)	City Branch	80	28/02/2026	28/06/2026
LOT-2403-TP	Tea Packet (100g)	Main Branch	60	10/03/2026	10/07/2026



Stock Audit Report (PDF)

Printable results of any physical stock audit — counted vs. expected quantities and every difference, ready for management and auditors.

STOCK AUDIT REPORT (PDF)

Product Code	Product Name	Expected Qty	Counted Qty	Difference	Value Difference (LKR)
P001	Milk Powder (400g)	250	245	-5	-1,250.00
P002	Sugar (1kg)	500	510	+10	+1,050.00
P083	Cooking Oil (1L)	300	298	-2	-700.00



Stock Accuracy Check

Flags any stock records needing correction, keeping figures trustworthy.

STOCK ACCURACY CHECK

Issue Type	Product Code	Product Name	Location	Details
Negative Stock	P015	Shampoo (200ml)	Main Branch	-4 units (Should be 0 or above)
Mismatch (Audit)	P001	Milk Powder (400g)	Main Branch	Expected 250, Counted 245
High Variance	P023	Biscuits (Pack)	City Branch	Variance 15% above expected

16 SECTION

16.4 Reports and Business Intelligence

Keen Systems ERP includes more than 30 built-in reports that convert the business's day-to-day records into clear, meaningful information for decision-making.

Reports are available on demand to authorized users and can be filtered by date range, business location, product, customer, supplier and other criteria.

The complete report catalogue generated by the system is set out below.



FINANCIAL & CONTROL REPORTS



Profit / Loss Report

Profit by product, category, brand, invoice, customer, day and location.

PROFIT / LOSS REPORT

Date From: 01/05/2026 Date To: 31/05/2026 Location: All Locations

Category	Total Sales (LKR)	Total Cost (LKR)	Gross Profit (LKR)	Gross Profit (%)
Beverages	1,250,000.00	750,000.00	500,000.00	40.00%
Groceries	1,800,000.00	1,150,000.00	650,000.00	36.11%
Household	980,000.00	620,000.00	360,000.00	36.73%
Personal Care	730,000.00	420,000.00	310,000.00	42.47%
Others	660,000.00	380,000.00	280,000.00	42.42%
Total	5,420,000.00	3,320,000.00	2,100,000.00	38.75%



Expense Report

All operating expenses by category, location and period.

EXPENSE REPORT

Date From: 01/05/2026 Date To: 31/05/2026 Location: All Locations

Expense Category	Total Expenses (LKR)	Percentage (%)
Salaries	300,000.00	36.59%
Rent	120,000.00	14.63%
Utilities	70,000.00	8.54%
Transport	90,000.00	10.98%
Marketing	60,000.00	7.32%
Miscellaneous	180,000.00	21.95%
Total	820,000.00	100.00%



Tax Reports

Input tax, output tax and overall tax summaries for filing periods.

TAX SUMMARY REPORT

Date From: 01/05/2026 Date To: 31/05/2026

Tax Type	Taxable Amount (LKR)	Tax Amount (LKR)
Output Tax (Sales)	4,500,000.00	810,000.00
Input Tax (Purchases)	2,900,000.00	522,000.00
Net Tax Payable		288,000.00



Items Report

Item-by-item tracking of each unit sold — from purchase through to sale.

ITEMS REPORT

Date From: 01/05/2026 Date To: 31/05/2026

Item Code	Item Name	Purchased Qty	Sold Qty	Returned Qty	Balance Qty	Sales Value (LKR)
P001	Milk Powder (400g)	500	420	10	70	210,000.00
P002	Sugar (1kg)	600	580	5	15	116,000.00
P003	Cooking Oil (1L)	400	360	8	32	180,000.00
P004	Tea Packet (100g)	800	780	0	20	156,000.00
P005	Washing Powder (1kg)	300	210	5	85	94,500.00



Cheque Dashboard & Reports

Every cheque received and issued, with due dates, status and bank clearance.

CHEQUE DASHBOARD

Received Cheques

36

Issued Cheques

28

Pending Clearance

8

Overdue Cheques

3

RECENT CHEQUES

Cheque No.	Type	Date	Party	Bank	Amount (LKR)	Due Date	Status
RC-00045	Received	02/05/2026	ABC Traders	Commercial Bank	125,000.00	10/05/2026	Cleared
IS-00046	Received	05/05/2026	Metro Stores	Sampath Bank	85,000.00	15/05/2026	Pending
PC-00032	Issued	07/05/2026	Lanka Suppliers	People's Bank	60,000.00	17/05/2026	Cleared
PC-00033	Issued	08/05/2026	Global Distributors	Seylan Bank	40,000.00	25/05/2026	Overdue



Activity Log

The complete audit trail — who did what, and when, across the whole system.

ACTIVITY LOG

Date / Time	User	Action	Module	Reference	Details
15/05/2026 10:15 AM	Nimal Fernando	Created Invoice	Sales	INV-002541	Invoice created for ABC Traders
15/05/2026 10:18 AM	Saman Perera	Payment Received	Sales	PAY-001254	Cash payment received
15/05/2026 10:25 AM	Chathuri Silva	Stock Adjustment	Inventory	ADJ-01025	Adjusted quantity for P003
15/05/2026 11:05 AM	Kasun Perera	Purchase Entry	Purchasing	PUR-00041	Purchase entered for Metro Distributors
15/05/2026 11:30 AM	Dilini Fernando	Cheque Issued	Finance	PC-00032	Cheque issued to Lanka Suppliers

17 SECTION

17. Benefits for Business Owners

For the owner, the combined effect of the system is simple: **more control with less effort.**



Better visibility

The true position of sales, stock, cash and dues at any moment.



Greater operational control

Defined roles, authorizations and a full activity trail.



Faster decision-making

Decisions based on live figures instead of delayed, manually prepared reports.



Reduced paperwork

Invoice books, stock books and ledgers are replaced by one system.



Reduced manual calculations

Totals, taxes, discounts, balances and valuations are computed automatically and consistently.



Improved employee productivity

Staff spend time serving customers, not copying figures between books.



Better inventory planning

Buying matched to real demand reduces both shortages and dead stock.



Better financial awareness

Expenses, dues, cheques and profitability are always current.



Improved customer service

Faster billing, accurate balances and instant answers to customer questions.



Business continuity

Offline-capable counters keep sales flowing through internet and power interruptions.



Easier business expansion

New counters, users and branches join the same system, so growth does not multiply administration.



One System. Complete Control.

Keen Systems ERP brings sales, stock, cash, purchasing, customers and finance together in one powerful platform — giving you the control you need to run your business better, every day.



See it Clearly

Real-time visibility across your business



Control it Easily

Roles, permissions and approvals



Save Time Daily

Automate tasks and reduce manual work



Grow with Confidence

Accurate data for smarter decisions



Serve Customers Better

Fast billing, accurate info, happy customers



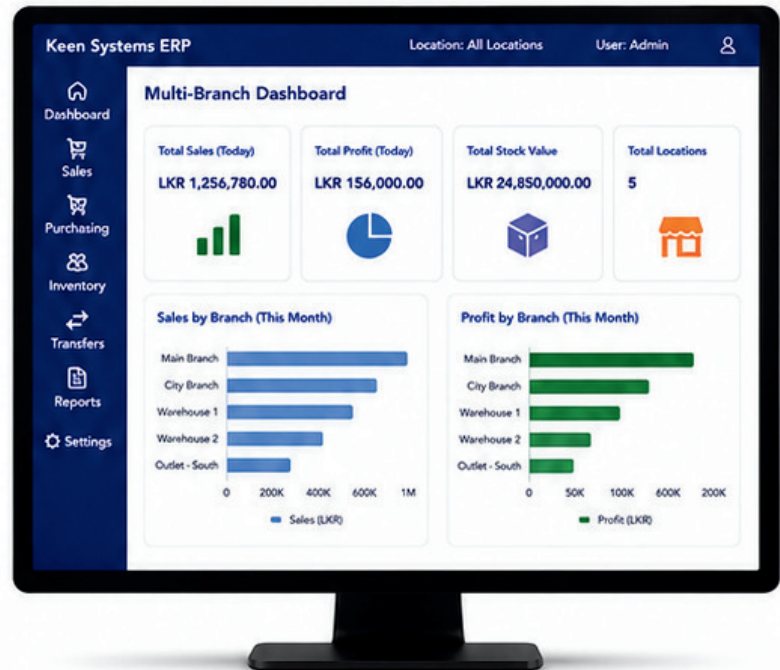
Scale Without Limits

Add branches, users and grow seamlessly

18 SECTION

18. Multi-Branch Business Support

Keen Systems ERP is built to run more than one location. Depending on the selected package and configuration, the system supports multiple shops, branches, warehouses and sales locations under one business.



Each location operates independently

Each location operates with its own billing, stock and registers, while the owner sees consolidated figures across all locations.



Compare performance by branch

Branch-wise sales, stock value and profitability can be compared side by side.



Stock transfers between locations

Stock transfers between locations are recorded and tracked from dispatch to receipt.



Centralized management

Prices, products and policies are managed centrally and applied consistently at every branch.



Location-based user permissions

User permissions can be limited by location, so branch staff see only their own branch.

All Locations Overview

Total Sales (This Month)

LKR 25,680,000.00

↑ 12.5%

vs Last Month

Total Profit (This Month)

LKR 2,950,000.00

↑ 15.3%

vs Last Month

Total Stock Value

LKR 24,850,000.00

Updated Today

Total Locations

5

Active Locations

Branch Performance (This Month)

Branch / Location	Sales (LKR)	Profit (LKR)	Stock Value (LKR)	Orders	Status
Main Branch	9,850,000.00	1,250,000.00	9,850,000.00	1,256	Active
City Branch	6,250,000.00	720,000.00	6,450,000.00	842	Active
Warehouse 1	3,850,000.00	480,000.00	5,600,000.00	635	Active
Warehouse 2	3,250,000.00	360,000.00	2,950,000.00	428	Active
Outlet - South	2,480,000.00	140,000.00	2,000,000.00	312	Active
Total	25,680,000.00	2,950,000.00	24,850,000.00	3,473	

Stock Transfer Flow



Dispatch

Stock dispatched from source location



In Transit

Stock in transit between locations



Receive

Stock received at destination location



Completed

Transfer completed and stock updated in both locations



For a growing business, this means a new branch starts on day one with the same products, prices, controls and reporting as the existing operation — and the owner monitors it from wherever they are.



**One Business
Many Locations**

operate all branches under one system



**Consolidated
Reporting**

view total performance at a glance



**Seamless
Transfers**

move stock between branches easily



**Consistent
Control**

same policies and pricing everywhere



**Scalable
Growth**

add new branches without extra hassle



19. Business Growth and Scalability

The system is designed to grow with the business, so today's investment continues to serve tomorrow's operation.



Additional users

New employee accounts can be added as the team grows.



Additional branches

New shops, warehouses and sales locations join the same platform.



Additional counters

More ePOS desktop counters can be installed, each with its own secure key.



More products

The catalogue can expand to thousands of products, variations and price groups.



Expanded inventory

Multiple warehouses and larger stock volumes remain manageable.



Ecommerce integration

Sell online with a connected web store, including WooCommerce integration, sharing the same products and stock.



Payment gateway integration

Accept online and card payments through supported payment gateways.



SMS gateway integration

Send bill notifications, payment reminders and promotions by SMS.



Email services

Invoices, reports and marketing communications by email.



Additional business features

Optional capabilities can be enabled as needs grow — see the following section.



Scalability at a Glance



Users

Unlimited

Add as you grow



Branches

Unlimited

Expand anywhere



Counters

Unlimited

More counters, more speed



Products

Unlimited

Thousands of items with ease



Warehouses

Unlimited

Manage large inventories



Ecommerce

Integrated

WooCommerce ready



Payments

Integrated

Multiple gateways supported



SMS

Integrated

Automated alerts and reminders



Email

Integrated

Automated emails and reports



Features

Expandable

Enable new features anytime



Built to Grow.
Ready for Tomorrow.

Ecommerce & Integration Flow



Customer Places Order Online



Web Store (WooCommerce) Receives Order



Keen Systems ePOS Syncs Products & Stock



Payment Gateway Processes Payment



Order Completed Confirmation Sent to Customer

One System. All Channels. All Connected.

Ready for Today. Built for Tomorrow.

Add users, open branches, sell online, and connect more services — all on the same platform without changing systems.



Scale Your Team



Expand Your Reach



Boost Performance



Stay in Control

20. Additional and Recently Developed Capabilities

Beyond the core ERP and ePOS functions, Keen Systems continues to develop practical features requested by real businesses. The following capabilities are available today, depending on the selected package.



Recently developed enhancements

	Cheque Management	Complete tracking of cheques received from customers and issued to suppliers — from receipt to bank submission to clearance — with due-date visibility and a dashboard of pending and bounced cheques. No more missed cheque dates.
	Cash Register Controls (Cash In / Cash Out)	Controlled recording of every addition or removal of cash at the register, protected by supervisor authorization, so daily cash reconciliation is fast and disputes are rare.
	Delivery Order Management	Delivery sales are marked and tracked separately from counter sales, with their own identification on bills and reports.
	Smart Purchase & Expiry Suggestions	Reorder recommendations, forecasts, seasonal preparation and expiry warnings generated from actual sales (detailed in Section 9).
	Automatic Account Mapping	Routine payments are automatically posted to the correct business account, reducing bookkeeping steps and posting errors.
	Automatic Customer Price Groups	The right price list is applied the moment a customer is selected at the counter.
	Quantity-Based Wholesale Pricing	Prices switch automatically between retail and wholesale levels according to the quantity being purchased (detailed in Section 6).
	Card-Payment Price Group	A separate, pre-configured price level applied automatically — with cashier confirmation — when the customer pays by card.
	Gift Cards with Verification	Gift cards can be issued, sold and securely verified at the counter before being accepted as payment.
	Additional Bill Charges	Delivery, shipping, shopping-bag / packing and other service fees can be added to any bill as separate charges.
	Stock Audit Profiles	Organized physical stocktakes with counting lists, per-item accountability, instant difference detection and a printable audit report (detailed in Section 5).
	Stock Alert Reports with Supplier Details	Low-stock reports show each item's supplier, so the reorder call can be made immediately.
	Measurement-Based Selling	A built-in square-feet calculator for businesses that sell by area, such as tiles, glass and flooring.
	Connection Status Monitoring	Counter staff can always see that the system is connected, so any network issue is noticed and addressed immediately.
	Optimized High-Speed POS	Continuous performance improvements to product search and billing keep the counter fast even with large product catalogues.
	Offline ePOS Desktop Application	The dedicated counter application described in Section 7 — billing that continues through internet failures.

Key Benefits

- Fewer Missed Payments**
Cheque tracking and due-date alerts keep cash flow healthy.
- Better Cash Control**
Authorized cash in / out actions ensure accurate cash reconciliation.
- Smarter Decisions**
Live data, forecasts and reports help you plan and act faster.
- Operational Accuracy**
Automation and controls reduce errors and disputes.
- Better Customer Experience**
Right prices, fast billing, and more payment choices.
- Built to Grow**
Add users, branches, products and features as your business grows.



Practical Features. Real Results.

These enhancements are built from real business needs to save time, prevent losses and give you more control, today and as you grow.



Save Time



Reduce Risks



Improve Profitability



Delight Customers

Optional business modules

The platform can be extended with optional modules as the business's needs mature:



Accounting

Accounts, journals and financial summaries connected directly to daily transactions.



HRM / Essentials

Employee attendance, leave, payroll and HR records.



CRM

Leads, follow-ups and a structured sales pipeline for growing customer relationships.



Ecommerce & WooCommerce

An online store connected to the same products, prices and stock.



Manufacturing

Production and recipe/assembly management for businesses that make what they sell.



Repair Services

Job tracking for repair and service businesses, from intake to handover.



Project Management

Projects, tasks and time tracking for service work.



Field Force

Visibility of field sales staff and their activities.



Asset Management

Registers and tracking for business equipment and assets.



Product Catalogue

A shareable digital catalogue of products for customers.



AI Assistance

Intelligent assistance to help staff work faster within the system.



Custom Dashboards

Management dashboards arranged around the figures each owner cares about most.

Extend. Integrate. Grow.



Modular & Flexible

Choose the modules you need today and add more as you grow.



Fully Integrated

All modules work together on one platform with shared data.



Built for Growth

Scale from one shop to a multi-branch business with confidence.



Secure & Reliable

Enterprise-grade security to protect your business data.



Save Time & Reduce Costs

Automate more processes and run your business more efficiently.



Better Decisions

Real-time insights and reports to guide your business decisions.



Local Support

Dedicated support team to help you succeed every step of the way.

One Platform. Many Possibilities.
Your Business, Your Way.



Start with what you need.
Add more when you're ready.
Built to grow with your business.



**Start Small,
Scale Big**



**One System,
Everything
Connected**



**Powerful Tools,
Real Results**



**Secure Today,
Ready Tomorrow**



**Built for
Every Business**

Keen Systems ERP is more than billing software. It is a centralized business-management solution that records every sale, purchase, payment, expense and stock movement in one place — and turns those records into **live visibility**, **honest reporting** and **better decisions**.



Monitor from Anywhere

Access real-time business information from any location, on any device.



Understand Sales Behavior

Know what sells, when it sells and how customers buy.



Improve Daily Efficiency

Automated processes and integrated workflows save time and reduce errors.



Control Stock and Cash

Real-time stock levels, alerts, and cash control at every counter.



Keep Counters Running

Offline-capable ePOS keeps billing going during internet failures.



Buy Intelligently

System-generated suggestions help you buy the right products, at the right time, in the right quantities.



Manage Employees with Accountability

Role-based access, permissions and activity logs ensure clear responsibility.



Expand with Confidence

Add new branches, counters and users without multiplying administrative work.



With it, a business owner can monitor operations from anywhere, understand sales behavior, improve daily efficiency, control stock and cash, keep counters billing through internet failures, buy intelligently with system-generated suggestions, manage employees with clear accountability, and expand to new branches without multiplying administrative work.



Staff work
faster



Owner knows
more



Business decides
better

“

Keen Systems ERP is designed to support efficient multi-user operations, allowing at least **40 employees** to work simultaneously under the supported deployment configuration while providing business owners with **timely visibility** into sales, inventory, purchases, expenses, and overall **business performance**.

”



One System
All your business operations in one place



Real-Time Visibility
Live data for better decisions



More Control Less Effort
Automate, simplify and stay in control



Built to Grow
Scalable for today, ready for tomorrow



Secure & Reliable
Protect your data and business



For Every Business
Retail, wholesale, services and more

Keen Systems (Pvt) Ltd is a technology solutions company specializing in ERP, ePOS, ecommerce and business-management software. The company provides practical and scalable digital solutions that help businesses manage sales, inventory, purchases, customers, suppliers, employees, expenses, payments and business reports through one centralized platform.

Keen Systems focuses on improving operational efficiency, reducing manual work, and providing business owners with timely information to support better decision-making and sustainable business growth.



Smart Solutions

Practical and scalable solutions for real business needs.



Operational Efficiency

Improve processes and reduce manual work.



One Integrated Platform

All business functions managed in one centralized system.



Reliable & Secure

Secure, stable and dependable systems you can trust.



Customer Focused

Built to support business growth and success.



Growth Driven

Technology that grows with your business.



Contact Information

	Company Name	Keen Systems (Pvt) Ltd
	Company Registration No.	PV00316443
	Industry	Information Technology and Business Software Solutions
	Specialization	ERP, ePOS, Ecommerce, Business Management, and Software Solutions
	Contact Number	071 249 4976
	Email Address	info@keensystems.lk
	Website	keensystems.lk keensystems.online



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